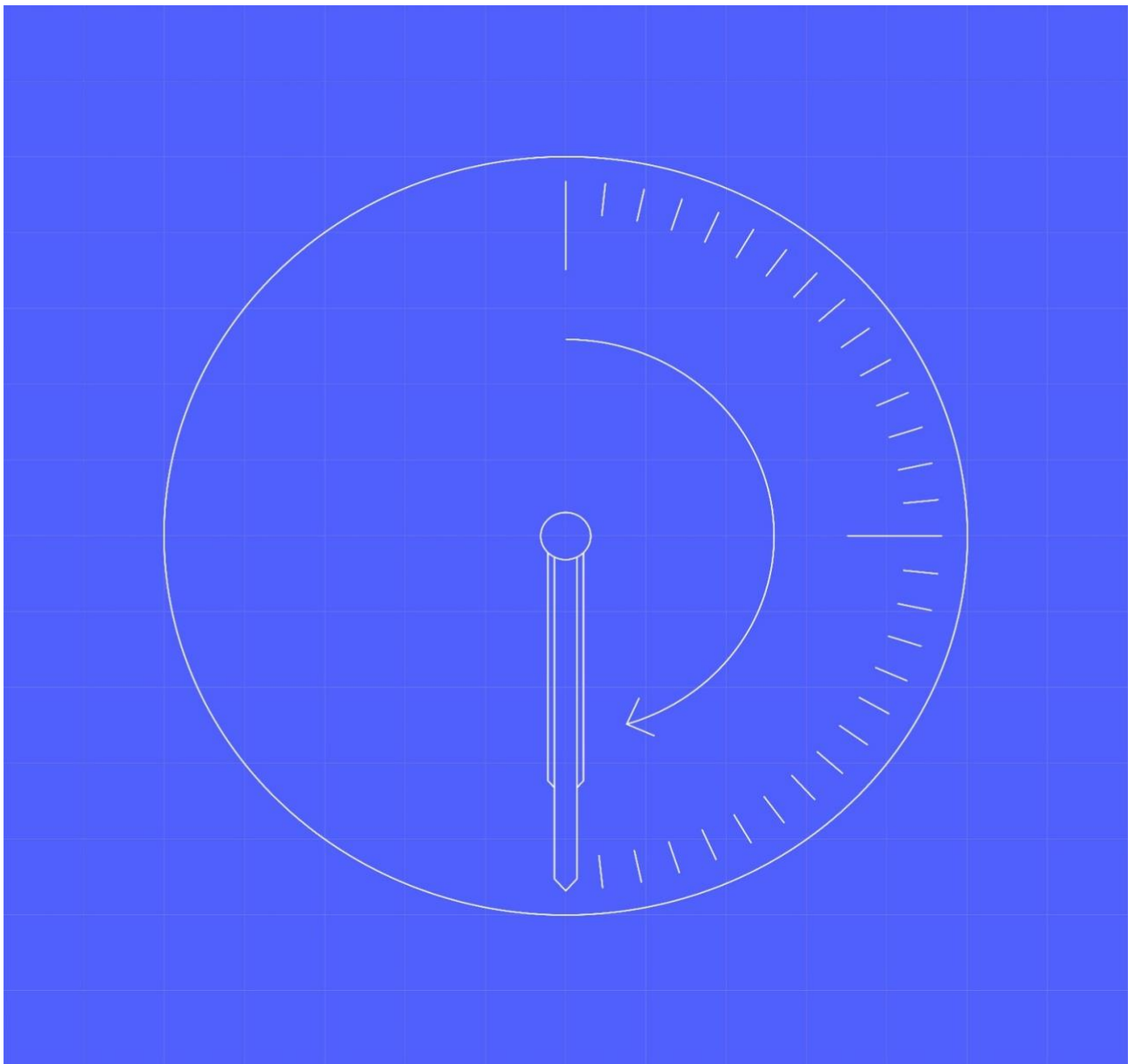


MHHS Webinar: Change Control #3 CR051



Document owner

Roisin Quinn

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Reviewers

Reviewer	Role
Roisin Quinn	PMO Lead
Chris Welby	Change Board Chair

Q1. If the implementation date is going to be deferred, would this need to be delivered as a BAU change through standard industry change processes? Following up on my previous Q, presumably one of the impacts of this change is that the deferred functionality will be added to the queue of post-M10 changes..... going through the change process, so by deferring it we don't know when (or if) it will be delivered as that is outside of the Programme's control after M10

If the Change Request is approved, the implementation of this function will be implemented after M10 in line with the Change Request solution timeline. This is a deferral and will not require going through another Change Process. It will be implemented by Elexon at the relevant time.

Q2. Shouldn't this go via an Ofgem decision as the impact would be felt most outside the MHHS Programme?

The Change Request does not meet the Ofgem decision making thresholds, which are outlined in the MHHS Governance Framework. The approval decision will be made by the SRO at the Programme Steering Group, following a recommendation from the Change Board.

Impact Assessments can be provided by parties outside of the Programme, so if you have concerns feel free to highlight this Change Request to anyone who may be affected.

Q3. How will non-Participants be able to feed into this as they are excluded as part of the CR Process? Potential impact on benefits case may be missed if internal only.

A Consumer Rep (Citizens' Advice) is contacted as part of the Impact Assessment process. They are asked to complete the Impact Assessment on behalf of the consumer.

Further, each respondent is asked, within the Change Request form, to consider the impacts on consumers (i.e. their own consumers).