



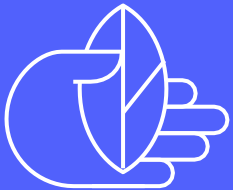
**MHHS
PROGRAMME**
Industry-led, Elexon facilitated

MHHS Webinar: Readiness Assessment Three (RA3)

24 August 2023

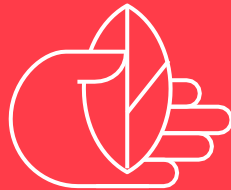
Introduction

Kevin Redmond
5 minutes



Approach to RA3 & walkthrough of questions

Kevin Redmond
30 minutes



Q&A

Ewan Cameron
10 minutes (& throughout webinar)





Why are we holding this webinar?

- To build awareness of the upcoming Readiness Assessment and ensure that **participants feel informed and prepared** to answer the questions included in the survey.



Why are Readiness Assessments important?

- Readiness Assessments are an opportunity for participants to **communicate progress** and **seek support** where required.
- They **seek evidence** on the **most critical aspects** of the Programme, indicating where participants should **focus internally**.
- Participant responses provide the Programme with an **accurate view of a participant's status**, which **informs key decision making** in the run-up to the next Programme milestone.
- **Common risks** and **pain points** are highlighted, informing where **mitigating action** is required.
- Under **Clause 12.12.1** of the **BSC Obligation**, each MHHS participant is obliged to:

“Provide the Authority, the MHHS Independent Assurance Provider or MHHS Implementation Manager with such information as they may reasonably request in relation to MHHS Implementation, including regarding the MHHS participant's planning for and progress in relation to MHHS Implementation (including progress against its own programme plan).”

This means that as a participant of the MHHS Programme per the BSC, you have an **obligation to respond to RA3**. While **software providers** are not signatories to industry codes, it is useful for the Programme to obtain **delivery information** from them to supplement the information being obtained from their clients.

Please note that **PSG** and **Ofgem** will be notified of **which participants have and have not responded to RA3**.



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Please ask questions throughout the webinar.

You can join at [Slido.com](https://www.slido.com)

#RA3

RA3 will be used to gather information from different groups of participants relating to six key areas of the MHHS Programme.

This information will allow the Programme team to:

- **Gather information on the readiness of non-SIT participants** going down the qualification route to provide a more detailed view of their DBT progress.
- **Identify participants in need of additional support and/or escalation**, particularly for those going down the qualification route.
- **Gather information and feedback from participants for Control Point 2 (CP2)**, which will require the Programme to provide confidence that it is delivering the Programme successfully.

RA3 questions will be directed at **two key groups** using branching, including:

SIT

- You are a SIT participant if you have volunteered to take part in SIT from Oct-23, have communicated this to and have received confirmation from the Programme.
- We are seeking not to duplicate information that has been shared by SIT participants through other forums such as Delivery Assurance activities.
- A small number of questions to support CP2 will be asked.
- Focus will be on SIT Functional / Migration Planning.

Non-SIT

- If you are not taking part in SIT from Oct-23, you are classified as a non-SIT participant and are either placing reliance on or taking part in Qualification Testing.
- More detailed questions on DBT progress, Qualification and Migration Planning will be asked of participants going through qualification.
- A small number of questions to support CP2 will be asked.

When we walkthrough the six questions areas, we will make it clear which group – SIT and/or non-SIT, each question relates to.

RA3 will focus on the following **six topics**:



Administrative Questions

A small number of questions to determine who is responding to RA3 and which constituencies they belong to.



Delivery Information

Questions designed to provide a better understanding of participant plans and progress, barriers to delivery and the participant ecosystem.



Qualification

Questions designed to provide initial data to support further qualification planning and assess non-SIT participant readiness and engagement.



Testing

Questions designed to assess SIT participant readiness in line with the Programme Plan for CIT and SIT Functional, as well as identify any barriers and risks to readiness. Furthermore, to identify the extent of DIP Simulator use.



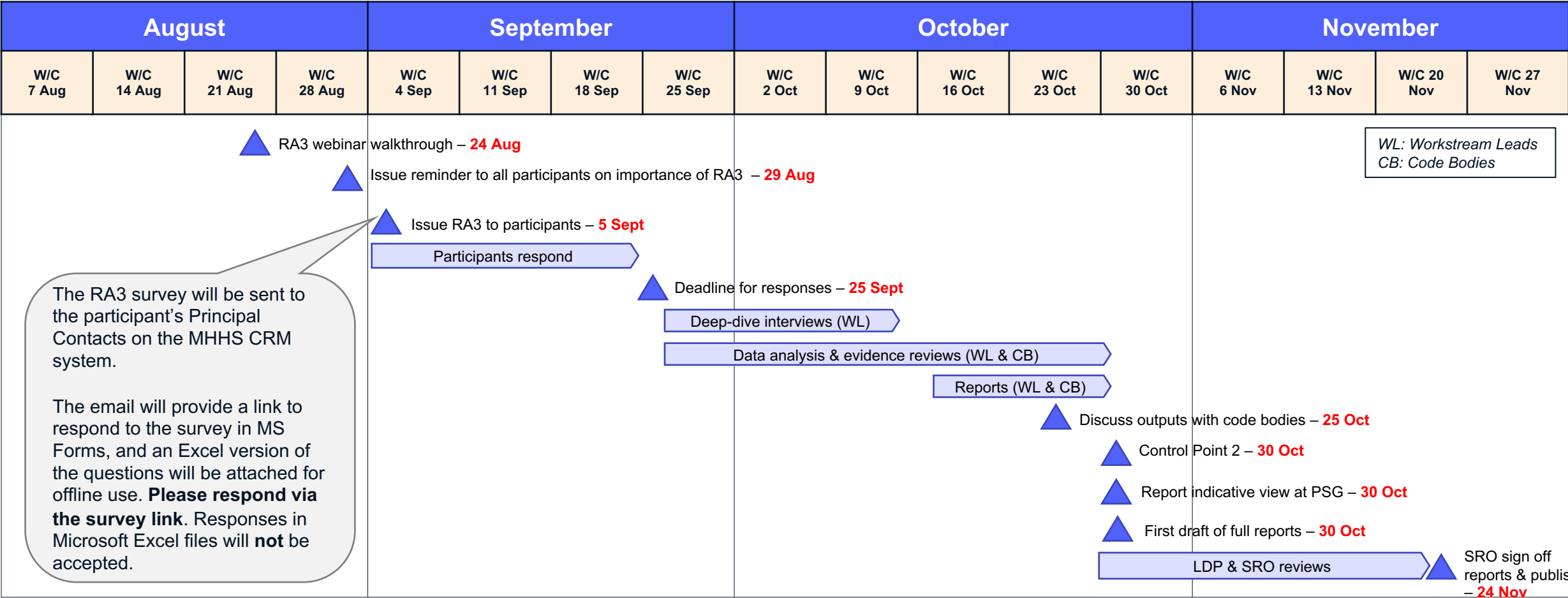
Migration

Questions designed to assess participant understanding of migration, awareness of their responsibilities and their readiness ahead of M10, as well as support planning for Migration Data purposes.



Comms Engagement, Feedback & Additional Support

Opportunity for participants to provide feedback to the Programme and request additional support.



Key Points:

Three weeks for participants to respond (05/09 - 25/09)
Participants will have three weeks to respond to the RA3 survey.

Two and a half weeks set aside for deep-dive interviews on a risk-based approach (26/09 – 11/10)
Based on responses received, we may perform deep-dive interviews with a selection of non-SIT participants. We will also consider making visits to any participants who do not respond to the survey.

? Administrative Questions

Questions - slido.com #RA3

There are **3 questions** in total in the Administrative section of RA3. **All** participants and suppliers must respond to these questions.

No.	Question	Answer Format	Audience
1	What is the name of your organisation?	Free text	All
2	Which constituency on the MHHS Programme does your organisation belong to?	Multiple choice	All
3	Which of the following best describes your organisation?	Multiple choice: 1. I am a SIT participant 2. I am a non-SIT participant 3. I am a software provider supporting an organisation through SIT	All



Delivery Information Questions

Questions - slido.com #RA3

There are **10 questions** in total in the Delivery Information section of RA3. **All** participants and suppliers must respond to questions 4-9, whereas **only non-SIT participants** will need to respond to questions 10-13.

No.	Question	Answer Format	Audience
4	Do you have a team in place to deliver the required changes to your organisation?	Yes/No	All
5	Are you engaging with your third party service providers to deliver MHHS?	Yes/No/NA	All
6	Do you have contracts in place with your third party service providers to deliver MHHS?	Yes/No/NA	All
7	If you answered no to the previous question, when do you expect those contracts to be in place?	Yes/No/NA	All
8	Are you currently using the DIP Simulator?	Yes/No	All
9	If you answered no to the previous question, why not?	Free text	All
10	Which of the following statements best described your current progress?	Multiple choice	Non-SIT
11	Have you read and understood the Placing Reliance Policy?	Yes/No	Non-SIT
12	Do you intend to place reliance on a third party's testing?	Yes/No/Don't know	Non-SIT (excl Software Providers)
13	What systems and providers are you intending to place reliance on?	Free text	Non-SIT (excl Software Providers)



Qualification Questions

Questions - slido.com #RA3

There are 9 questions in total in the Qualification section of RA3. Only non-SIT participants are expected to respond to questions 14 – 20, whereas all participants and suppliers must respond to question 21 and 22.

No.	Question	Answer Format	Audience
14	Have you read and understood v1.0 of the Qualification Approach and Plan (QA&P)?	Yes/No	Non-SIT (excl Software Providers)
15	If you responded no to the previous question, when do you intend to read the document?	Free text	Non-SIT (excl Software Providers)
16	Will your organisation be in a position to submit your request for a Qualification Tranche in line with the requirements set out in the QA&P?	Yes/No	Non-SIT (excl Software Providers)
17	If you responded no to the previous question, please provide details as to why.	Free text	Non-SIT (excl Software Providers)
18	Do you expect to have all the requirements for MHHS role(s) developed and in place for one of the Qualification tranche timescales set out in the MHHS Programme Plan?	Yes/No	Non-SIT (excl Software Providers)
19	If you responded no to the previous question, please provide details as to why.	Free text	Non-SIT (excl Software Providers)
20	When do you anticipate your organisation will have completed Design, Build and Test 1, including your Pre-Integration Testing (PIT)?	Month selection	Non-SIT (excl Software Providers)
21	Have you responded to the Programme Participant Qualification expectations survey issued to participants in Jun-23?	Yes/No	All
22	If you responded no to the previous question, please provide details as to why.	Free text	All



Testing Questions (1 of 3)

Questions - slido.com #RA3

There are **15 questions** in total in the Testing section of RA3. **All** questions apply to **SIT participants**, apart from question 27 which is relevant to **SIT suppliers** only.

No.	Question	Answer Format	Audience
23	Will you be ready to start CIT in line with your assigned CIT interval?	Yes/No/Already answered	SIT (excl Software Providers)
24	If you answered no to the previous question, please provide further details.	Free text	SIT (excl Software Providers)
25	Are you currently on track to complete your Functional PIT, including DIP Simulator tests on Interim Release 5 of the MHHS design, in readiness for your SIT Functional Testing?	Yes/No	SIT (excl Software Providers)
26	If you answered no to the previous question, when do you expect you will have completed your Functional PIT?	Free text	SIT (excl Software Providers)
27	Do you understand your obligation on following the Data Communications Company (DCC) BAU process for appointing/changing your DCC Public Key Infrastructure (PKI) officers, including third party technical contracts, for requesting DCC Central Switching Service (CSS) PKI certificates in readiness for SIT Functional Connectivity Proving and Testing?	Yes/No	SIT Suppliers



Testing Questions (2 of 3)

Questions - slido.com #RA3

There are **15 questions** in total in the Testing section of RA3. **All** questions apply to **SIT participants**, apart from question 27 which is relevant to **SIT suppliers** only.

No.	Question	Answer Format	Audience
28	Do you have the resources and/or processes in place to validate that you have set up your internal SIT environments correctly and that they contain all the components from your architecture that will enable SIT testing?	Yes/No	SIT (excl Software Providers)
29	Please provide details of these resources and/or process. If you have answered no to the previous question, please provide details of why these are not in place.	Free text	SIT (excl Software Providers)
30	Do you have an environment and release management process in place that will allow you to support internal testing of both defect fix and change releases, prior to code deployment to your MHHS SIT A and B environments throughout the SIT schedule?	Yes/No	SIT (excl Software Providers)
31	Please provide details of this process. If you have answered no to the previous question, please provide details of why this process is not in place.	Free text	SIT (excl Software Providers)
32	Do you have environment management resources and/or a team in place to support all MHHS SIT testing?	Yes/No	SIT (excl Software Providers)



Testing Questions (3 of 3)

Questions - slido.com #RA3

There are **15 questions** in total in the Testing section of RA3. **All** questions apply to **SIT participants**, apart from question 27 which is relevant to **SIT suppliers** only.

No.	Question	Answer Format	Audience
33	If you answered yes to the previous question, please describe the function, capacity and resource types that will be utilised. If you answered no, please provide details of why these resources are not in place.	Free text	SIT (excl Software Providers)
34	Do you have defect triage resources and/or a team in place to support all MHHS SIT testing?	Yes/No	SIT (excl Software Providers)
35	If you answered yes to the previous question, please describe the function, capacity and resource types that will be utilised. If you answered no, please provide details of why this is not in place.	Free text	SIT (excl Software Providers)
36	Do you have defect resolution and testing resources in place to enable timely resolution and testing of your defects prior to deployment to MHHS SIT environments?	Yes/No	SIT (excl Software Providers)
37	If you answered yes to the previous question, please describe the function, capacity and resource types that will be utilised. If you answered no, please provide details of why this is not in place.	Free text	SIT (excl Software Providers)

There are 10 questions in total in the Migration section of RA3. All participants and suppliers must respond to questions 38 – 44, whereas only suppliers will need to respond to questions 45 – 47.

No.	Question	Answer Format	Audience
38	Have you understood the Migration Design?	Yes/No	All (excl Software Providers)
39	Please provide details of when you will have the required contracts in place with all partner market roles in time for Migration.	Free text	All (excl Software Providers)
40	Given you will need to make changes to your legacy systems to support Migration at M10 (Mar-25), please provide information on when you plan to make these changes.	Free text	All (excl Software Providers)
41	If you would like to attach your plan as evidence, please do so.	Attachments	All (excl Software Providers)
42	Are you aware of the obligations that apply to you within the Data Cleanse Plan, enabling you to initiate the required Data Cleanse activities?	Yes/No	All (excl Software Providers)
43	Have you begun planning your internal migration approach?	Yes/No	All (excl Software Providers)
44	If you answered no to the previous question, when do you expect to begin your Migration approach planning?	Free text	All (excl Software Providers)
45	When migrating existing MPANs, do you plan to migrate MPANs from one supplier Market Participant Identifier (MPID) to a different MPID (i.e. perform a coincident Change of Supplier)?	Multiple choice	All Suppliers
46	Do you intend to carry out any Change of Supplier migrations when taking on new customers?	Yes/No	All Suppliers
47	Will your existing legacy metering agents become your MHHS Metering Service?	Yes/No	All Suppliers



There are **7 questions** in total in the Comms Engagement and Support section of RA3. **All** participants and suppliers are expected to respond to these questions.

No.	Question	Answer Format	Audience
48 - 51	How satisfied are you with the following Programme communication and engagement channels in terms of keeping you informed of MHHS activities and progress? <ul style="list-style-type: none">- Collaboration Base / Website- The Clock- Webinars- Open Days	1-5 scale: <ol style="list-style-type: none">1. Very dissatisfied2. Dissatisfied3. Neutral4. Satisfied5. Very satisfied	All
52	How satisfied are you with General Feedback from Constituency Representatives in terms of keeping you informed of MHHS activities and progress?	1-5 scale: <ol style="list-style-type: none">1. Very dissatisfied2. Dissatisfied3. Neutral4. Satisfied5. Very satisfied	All
53	How satisfied are you with the support provided by the Programme Party Coordinator (PPC) Team to date?	1-5 scale: <ol style="list-style-type: none">1. Very dissatisfied2. Dissatisfied3. Neutral4. Satisfied5. Very satisfied	All
54	If you do require additional support from the PPC Team, please specify what support you require.	Free text	All



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Any questions?
You can join at [Slido.com](https://www.slido.com)
#RA3
