

# MHHS IPA M10 Checkpoint Report

19 March 2025

**DRAFT FOR DISCUSSION**  
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# Executive Summary

## Background and purpose

As part of Ofgem's approval of the re-calibrated plan proposed as part of CR055, they requested two M10 readiness checkpoints: one in April 2025 and another in July 2025. The purpose of these checkpoints is for the Central Programme Team to assess and report on overall progress and readiness against the M10 Acceptance Criteria. In turn this will enable early identification of any risks and issues to M10 readiness to allow mitigating actions to be taken as appropriate, and to build visibility and confidence in readiness as the Programme moves towards M10.

As the IPA, our role in relation to the M10 readiness checkpoints is to conduct independent assurance activities to assess whether the evidence supports the Central Programme Team's assessment of readiness at each checkpoint and to highlight any key risks and issues that need to be addressed to support readiness. The IPA will also review the approach and evidence used by the Programme to assess the feasibility of bringing forward the M11-M16 milestones.

In forming our view, we have undertaken our work against a set of key exam questions, and includes our findings and recommendations. Our assessment is based on the evidence made available to us by the Central Programme Team and from our independent assurance activities performed between 1 February 2025 and 14 March 2025. Our assessment will be provided as an input to the PSG scheduled for 3 April 2025.

## Our Assessment

Our assessment is based on information made available up to 14 March 2025 and has been performed against a set of four exam questions:

1. Does the evidence collected by the Central Programme Team support their assessment of whether M10 can be brought forward by one month or not and whether M14 to M16 can be accelerated?
2. Does the Central Programme Team's assessment against the M10 Acceptance Criteria demonstrate that M10 date of 24 September 2025 is realistic and achievable, and where risks and issues exist, responsible parties have agreed plans in place to address them ahead of M10?
3. Has the Central Programme Team defined and communicated an effective governance process to track, report and make decisions over M10 readiness?
4. Does the evidence collected by the Central Programme Team demonstrate that Programme Participants are on track and ready to achieve the M10 date 24 September 2025?

## IPA Assurance Activities

Our assessment against the exam questions has been based on the following activities conducted by the IPA:

- Review of the Acceptance Criteria and evidence requirements established by the Central Programme
- Review of the processes and governance procedures put in place by the Central Programme to track end-to-end Programme and Participant readiness for M10
- Engagement with the Central Programme and Ofgem on M10 checkpoint objectives
- Review of evidence used to support the Central Programme's assessment of end-to-end Programme readiness
- Review of evidence used to support the Central Programme's assessment of moving M11-M16.
- Attendance at Programme-led industry engagement sessions taking place between 1 February 2025 and 7 March 2025
- Review of Central Programme Working/Advisory Group documentation
- Direct engagement with Programme Participants

# Summary of Key Findings

IPA has independently reviewed evidence (up to 14 March 2025) to assess against the M10 Acceptance Criteria and the exam questions set out on the previous page. The key messages from this review have been summarised below.

## Key Messages



The **current M10 date remains achievable** contingent upon managing identified risks, but it is not feasible to bring this forward.



IPA is in **alignment with the Central Programme Team's assessment** of the majority M10 Acceptance Criteria



IPA is in alignment with the Programme on the **key risks** to M10



IPA is **supportive of the Central Programme Team's approach** to assessing the feasibility of bringing M14 and M15 forward. There is insufficient data at this time to assess M16.

## Overall Commentary

IPA aligns with the Central Programme's assessment that M10 is feasible by 24 September 2024. This assessment is based on evidence reviewed against M10 Acceptance Criteria and our independent assurance activities. We do not believe it is feasible to bring M10 forwards, as whilst SIT is broadly on track, it has not outperformed the plan and remains on the critical path. Further work also remains to refine and align on the Service Management design across industry, which is now on the critical path.

We have independently reviewed evidence against all 32 Acceptance Criteria. Following our review, we are fully aligned with the Central Programme's assessment on 26 out of 32 criteria, partially aligned on four, and have requested further information to finalise our assessment on two. For the partially aligned, we do not consider the misalignment to be material at this stage. We have identified some improvement opportunities around the M10 readiness process, which are set out in pages 8 to 10.

The key risks identified through review of the Acceptance Criteria are: Service Management design completion; the inherent risks of parallel activity contained in the plan (including multiple testing phases and pre-qualification activities); one LDSO is behind plan in their qualification testing; and post M10 governance, roles and responsibilities need to be aligned and agreed. These are outlined on the following pages alongside actions being taken across the Programme to mitigate these risks.

IPA is supportive of the approach taken and evidence gathered to assess bringing M14 and M15 forwards (through PPIR for M14 and review of migration envelopes for M15). During the review of Transition Design, the Central Programme assessed the feasibility of accelerating M16. The Central Programme concluded that an assessment on M16 can only be made when migration is in-progress and settlement performance data is available to inform the assessment. The Central Programme will need to define and document the specifics of the approach that will be taken to make this assessment during the migration period.

# M10 Priority Risk Areas

Through our M10 checkpoint assurance activity, we have identified a number of focus areas for the end-to-end Programme leading into the next checkpoint review in July 2025. These areas are derived from the highest risk themes causing acceptance criteria to be rated as 'off-track' or 'at-risk'. There are a number of actions already identified by the Central Programme Team to mitigate these risk areas, which are in-progress. **IPA have provided input into these actions during the course of our recent assurance activities and are supportive of them. We recommend they are tracked to completion through PSG and GLIG.**



## Priority risk areas

IPA view of key areas that require close attention to reduce M10 risk



## Key actions being taken to address the priority risk areas

Summary of the key actions being taken across the Programme to address the risks

### Service Management Design

- Participants require greater clarity on the Service Management design and key aspects of the design require alignment across industry (i.e. Cross-Party Service Desk processes). The Service Management design and documentation also need to be updated to address defects from SIT Operations (Theme 3 - Batch 1), to clarify items from initial industry consultation, and consolidate the lower-level service design and operations manual.
- An additional phase of Service Management testing has been proposed by Helix and this needs to be incorporated into the overall MHHSP plan and any impacts/risks assessed and mitigated.

### LDSO Qualification

- One LDSO is significantly behind their expected Qualification testing plan (as of 14 March 2025). Although time still remains in the phase for the LDSO to complete their testing (up to 16 May 2025), an immediate and significant increase in their pace of testing is required to enable them to meet their Qualification requirements for M10.

### Parallel activity in the plan

- The high level of parallel activity around Testing and Qualification is a known inherent risk to M10 that requires continued close monitoring. This risk is likely to be increased by an additional phase of Service Management testing and the scope of regression testing still needs to be finalised.

### Post M10 governance, roles and responsibilities

- To enable effective transition to the new arrangements, the governance structures, roles and responsibilities for the Early Life Support period and between M10 - M15 need to be formalised, agreed and aligned across the Central Programme, Participants and Code Bodies.

- Helix has set out an approach to communicate and engage with relevant Programme Participants over the next five weeks to provide further clarity and align on key aspects of the service design. The Service Management design and supporting documentation is planned to be updated as part of a monthly iteration cycle.

- The Central Programme Team is working with Helix to align plans, dependencies, and critical path activities to enable readiness for M10. This includes alignment on an additional phase of Service Management testing. Progress will be reported to TORWG and PSG.

- The Central Programme continue to engage through regular bilaterals as well as introducing daily bridge calls and a scheduled co-location day to work alongside the LDSO to address blockers and support test completion.

- The IPA and the Central Programme will continue to closely monitor this issue for its impact on M10 readiness.

- The Central Programme is working with Helix to understand the approach, scope and required timescales of the additional Service Management testing phase and to incorporate that into the overall MHHSP plan.

- The Central Programme and Code Bodies are working closely to align on the Qualification activities for SIT MVC and LDSO Participants. They are actively tracking, monitoring, and mitigating risks related to QAD submissions, ensuring a smooth process, whilst SIT and QT continue.

- The Central Programme Team is engaging with Ofgem, Code Bodies and Central Parties to agree Post-M10 governance and processes, and is maintaining communication with Participants through working groups to ensure understanding ahead of M10.

We have observed the following good practice by the Programme and Participants following our assessment:



**Acceptance Criteria:** Following M10 Acceptance Criteria being originally baselined on 5 June 2024, the Central Programme Team has made updates to include five additional criteria based on the latest understanding of readiness requirements. The Programme is now taking these through industry consultation to validate their completeness with Programme Participants.



**M10 Checkpoint Process:** The Central Programme has established a clear approach and process for assessing end-to-end Programme readiness for M10, which can be used for the June checkpoint and the M10 decision.



**M10 Discussion Group:** The Implementation of the Go-Live Implementation Group (GLIG) provides a discussion forum for Participants to raise concerns and for these to be discussed with the Programme. This will help support the early identification of risks and issues to enable them to be addressed prior to M10.



**Readiness Assessments:** The Programme is planning to use readiness assessments to gain insights into Participants' preparedness for M10. This approach also serves as a valuable tool for understanding Participant feedback and identifying risks and issues leading up to M10.



**Industry Involvement:** The Programme Participants are playing an active role in shaping M10 readiness, and raising concerns and risks with the Programme through the governance forums to ensure timely and appropriate mitigation.



# 2




Detailed assessment  
against key exam  
questions



# Assessment against key exam questions (1 of 3)

On pages 9 to 12 we have set out our detailed assessment against each key exam question and associated recommendations.




Key Exam Question	RAG	Rationale	Recommendations
<p>1. Does the evidence collected by the Central Programme Team support their assessment of whether M10 can be brought forward by one month or not and whether M14 to M16 can be accelerated?</p>	A	<ul style="list-style-type: none"> <li>● IPA is aligned with the Central Programme’s decision (as confirmed at PSG on 5 February 2025) not to bring M10 forward. This is based on Participants’ progress through SIT and further work being required to refine the Service Management design and provide Participants with greater clarity on how the design will work.</li> <li>● IPA supports the approach that the Central Programme has taken to assessing the feasibility of whether M14 to M15 can be brought forward.                             <ul style="list-style-type: none"> <li>○ <b>M14:</b> The Central Programme has set out a clear approach for M14, by engaging Code Bodies and conducting a PPIR with Participants to explore expedited Qualification delivery.</li> <li>○ <b>M15:</b> A clear approach has also been provided by the Central Programme for M15, with supplier engagement and migration capacity envelope analysis being undertaken.</li> </ul> </li> <li>● <b>M16:</b> The Central Programme concluded that there is insufficient information to make an assessment as to whether M16 can be brought forwards. The assessment will need to be made during the migration period when settlement performance data is available. The Central Programme will need to define and document the specifics of the approach that will be taken to make this assessment during the migration period.</li> </ul>	<p><b>1C.1:</b> The Central Programme should document the approach to assessing whether M16 and the transition to the new settlement timetable can be brought forward. The Central Programme should present the proposed approach to both IPA and industry through the appropriate governance groups to ensure alignment and support decision-making.</p> <p><b>Target Due Date:</b> 25 April 2025  <b>Action Owner:</b> Central Programme</p>

 <p><b>GREEN:</b> Based on the evidence reviewed, the Assessment Criteria has been met. Minor improvements noted</p>	 <p><b>AMBER:</b> Based on the evidence reviewed, the Assessment Criteria has been partially met. Further action is required.</p>	 <p><b>RED:</b> Based on the evidence reviewed, the Assessment Criteria has not been met. Further action is required.</p>
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# Assessment against key exam questions (1 of 3)

On pages 9 to 12 we have set out our detailed assessment against each key exam question and associated recommendations.

Key Exam Question	RAG	Rationale	Recommendations
<p>2. Does the Central Programme Team's assessment against the M10 Acceptance Criteria demonstrate that M10 date of 24 September 2025 is realistic and achievable, and where risks and issues exist, responsible parties have agreed plans in place to address them ahead of M10?</p>	G	<ul style="list-style-type: none"> <li>● The Central Programme Team has defined 32 Acceptance Criteria that are required to be completed ahead of M10. An assessment, against the expected position of each criteria as of 26 March 2025, was conducted independently by both IPA and the Central Programme Team.</li> <li>● IPA is aligned with the Central Programme Team on the status of 26 out of 32 Acceptance Criteria and partially aligned on four. The remaining two are due to IPA requiring further evidence to assess progress, or align with Programme's rationale of Accept Criteria progress.                             <ul style="list-style-type: none"> <li>○ IPA and the Central Programme discussed the four criteria where IPA is partially aligned. The Central Programme accepted the rationale and no further actions were required. The misalignments are not material to the overall assessment of M10 readiness.</li> <li>○ As an example, IPA are only partially aligned with the Programme's assessment of 'on-track' for the criteria '1 - End of SIT MVC testing'. Although current SIT reporting for SIT M and SIT F indicate MVC Cohorts are projected to achieve exit criteria, IPA noted additional risks for consideration such as Participant concerns with regression testing scope, inherent risk of overlapping test phases and additional SIT Operational testing yet to be scheduled.</li> <li>○ Where IPA noted that further evidence was required, the Central Programme agreed to provide this evidence (see recommendation 2A.1).</li> </ul> </li> <li>● Risks related to the Acceptance Criteria have been identified, and the IPA is aligned with the Programmes view on the necessary actions required to minimise further risk to achieving M10.</li> <li>● Evidence demonstrates the Programme is on-track to meet M10, should known risks and issues be managed effectively. IPA's full assessment against the Acceptance Criteria is detailed in Section 3 of this report.</li> </ul>	<p><b>2A.1:</b> Where the IPA has stated further evidence is required for two Acceptance Criteria, the Central Programme Team should provide IPA with additional evidence to support their rationale and position of progress against the Acceptance Criteria.</p> <p><b>Target Due Date:</b> 25 April 2025  <b>Action Owner:</b> Central Programme</p>

 <p><b>GREEN:</b> Based on the evidence reviewed, the Assessment Criteria has been met. Minor improvements noted</p>	 <p><b>AMBER:</b> Based on the evidence reviewed, the Assessment Criteria has been partially met. Further action is required.</p>	 <p><b>RED:</b> Based on the evidence reviewed, the Assessment Criteria has not been met. Further action is required.</p>
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# Assessment against key exam questions (2 of 3)

On pages 9 to 12 we have set out our detailed assessment against each key exam question and associated recommendations.

Key Exam Question	RAG	Rationale	Recommendations
3. Has the Central Programme Team defined and communicated an effective governance process to track, report and make decisions over M10 readiness?	G	<ul style="list-style-type: none"> <li>Readiness for M10 is being assessed and reported through the M10 Acceptance Criteria. Status against criteria will be updated and reported by the Programme on a fortnightly basis to GLIG and PSG. Criteria that are considered 'off-track' or 'at-risk' will have assigned actions to bring them back on-track, which will be monitored by the Programme and presented to GLIG and PSG.</li> <li>The Central Programme Team tracks completion of workstream deliverables within working groups. However, further enhancements could be made to support increasing the frequency of Acceptance Criteria based discussions and attention to risks across the working groups leading up to M10.</li> <li>The Go-live Implementation Group (GLIG) has been established to provide extra oversight for M10 readiness. The group will help identify risks and issues that may impact M10 readiness, specific industry concerns and work together to agree corrective actions, should risks impact M10.</li> <li>The Central Programme and Code Bodies plan to conduct risk-based assurance on Participants' M10 readiness: <ul style="list-style-type: none"> <li>REC and BSC have outlined their approach to assess Participants' readiness in implementing system changes, the approach to reporting on participants progress of implementing changes is still to be defined. REC and BSC are in-progress to define it.</li> <li>The Central Programme will be assessing Participants on the system changes required ahead of M10 through the upcoming Readiness Assessment (RA5/6).</li> </ul> </li> <li>We have identified two minor improvement opportunities related to enhancing the structure of the GLIG and also improving transparency in reporting progress against the Acceptance Criteria enhanced tracking and monitoring of Participant readiness and are captured on the right hand side.</li> </ul>	<p><b>3A.1</b> - To enable timely, informed decisions, the Central Programme should implement a 'delivery obstacle log' similar to FTIG's. This log would allow Participants to submit real-time risks and issues. The Central Programme should review the log daily to assess, address, and manage emerging obstacles that may affect Participant readiness for M10.</p> <p><b>Target Due Date: 19 April 2025</b> <b>Action Owner: Central Programme</b></p> <p><b>3A.2</b> - To improve M10 progress transparency among Programme Participants, a one-page dashboard should be included across Advisory Groups. This dashboard should show a RAG status for the Acceptance Criteria items linked to the workstream and detail the associated Participant inputs and risks identified.</p> <p><b>Target Due Date: 19 April 2025</b> <b>Action Owner: Central Programme</b></p>



**GREEN:** Based on the evidence reviewed, the Assessment Criteria has been met. Minor improvements noted



**AMBER:** Based on the evidence reviewed, the Assessment Criteria has been partially met. Further action is required.



**RED:** Based on the evidence reviewed, the Assessment Criteria has not been met. Further action is required.

# Assessment against key exam questions (3 of 3)

On pages 9 to 12 we have set out our detailed assessment against each key exam question and associated recommendations

Key Exam Question	RAG	Rationale	Recommendations
<p>4. Does the evidence collected by the Central Programme Team demonstrate that Programme Participants are on track and ready to achieve the M10 date 24 September 25?</p>	A	<ul style="list-style-type: none"> <li>SIT MVC Participants are on track to achieve the M10 date of 24 September 2025. Leading MVC cohorts are making good progress through testing, with SIT Operational (Theme 3 - Batch 1) and phase one of SIT Non-functional progressing as planned.</li> <li>Projections show that 8 out of 9 LDSOs testing within QT are currently on track to complete within the test execution window, with testing due to complete on 16 May 2025. One LDSO is significantly behind their expected Qualification testing plan (as of 14 March 2025). Although time still remains in the phase for the LDSO to complete their testing (up to 16 May 2025), an immediate and significant increase in their pace of testing is required to enable them to meet their Qualification requirements for M10.</li> <li>There are known risks surrounding the scope of future testing phases which are yet to be finalised (Regression, Service Management), the capacity for Participants to support these phases, and the management of deliverables owned by Core Capability Providers (CCPs). These risks are managed through the Programme's RAID process.</li> <li>Further work is needed to ensure cross-industry alignment on key processes (Early Life Support, Service Management design, and post-M10 governance) before M10. These issues require urgent resolution and could significantly impact M10 readiness if not managed effectively. As noted on page 6, several actions to engage industry and finalise these processes are in progress, with IPA's input and support.</li> <li>With CCPs managing systems that are to be deployed at M10 (DIP, LSS, DTS), their readiness is crucial to achieving success at M10. Previously, progress against CCPs was tracked monthly at PSG. However, with the shift in priority for M10, the Central Programme is currently developing a new mechanism to track and report on CCP readiness more frequently. IPA is aligned with the need to increase the frequency of reporting, and is supportive of the proposed mechanism to enable this. Once in place, IPA will conduct a review and provide feedback on its completeness.</li> <li>Reporting mechanisms exist between the Central Programme and Code Bodies. Tracking Participant qualifications is complex, and IPA recommends that clear escalation routes be defined to effectively resolve qualification issues early. Lessons learned from qualifying SIT MVC and LDSO Participants should be incorporated into the Supplier and Agent Qualification phase.</li> </ul>	<p><b>4B.1:</b> The Central Programme Team to finalise the mechanism they are developing for tracking and reporting CCP progress and readiness for M10.</p> <p><b>Target Due Date:</b> 11 April 2025 <b>Action Owner:</b> Central Programme</p> <p><b>4C.1:</b> Escalation routes between the Programme and Code Bodies should be defined to mitigate any key risks or issues that occur at key points during the Qualification process for M10.</p> <p><b>Target Due Date:</b> 25 May 2025 <b>Action Owner:</b> Code Bodies</p> <p><b>4C.2:</b> Lessons learned through the Qualification of SIT MVC and LDSO Participants for M10, should be noted and implemented within the Qualification Operating Model, to support process improvements in readiness for Supplier &amp; Agent Qualification.</p> <p><b>Target Due Date:</b> 19 September 2025 <b>Action Owner:</b> Code Bodies</p>



**GREEN:** Based on the evidence reviewed, the Assessment Criteria has been met. Minor improvements noted



**AMBER:** Based on the evidence reviewed, the Assessment Criteria has been partially met. Further action is required.



**RED:** Based on the evidence reviewed, the Assessment Criteria has not been met. Further action is required.

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Appendix

# Appendix A - List of meetings attended

The following table lists key meetings attended during the plan development process.

## Testing

Date	Meeting	Who
5 February 2025	Post Sprint 10 Checkpoint	IPA, LDP
6 February 2025	Systems Integration Testing Working Group (SITWG)	Programme, IPA, Participants
7 February 2025	Fast Track Implementation Group (FTIG)	Programme, IPA, Participants
11 February 2025	IPA/ Elexon - SIT Operational Testing Catch Up	Helix, IPA
13 February 2025	IPA Test Assurance Weekly Status Meeting	IPA, LDP
14 February 2025	Fast Track Implementation Group (FTIG)	Programme, IPA, Participants
18 February 2025	Extraordinary Systems Integration Test Working Group (eSITWG)	Programme, IPA, Participants
18 February 2025	Non-Functional Testing Working Group (NFTWG)	Programme, IPA, Participants
18 February 2025	IPA/ MHHSP - SIT Ops Catch up	Programme, IPA
19 February 2025	System Integration & Testing Advisory Group (SITAG)	Programme, IPA, Participants, Code Bodies, Core Capability Providers

Date	Meeting	Who
19 February 2025	Post Sprint 11 Checkpoint	IPA, LDP
21 February 2025	Fast Track Implementation Group (FTIG)	Programme, IPA, Participants
26 February 2025	DITL Guidance Session for SIT Non-Functional Testing	Programme, IPA, Participants
27 February 2025	IPA Test Assurance Weekly Status Meeting	LDP, IPA
28 February 2025	Extraordinary SIT Advisory Group (eSITAG)	Programme, Code Bodies, Core Capability Providers, IPA, Participants
5 March 2025	Post Sprint 12 Checkpoint	IPA, LDP
6 March 2025	Systems Integration Testing Working Group (SITWG)	Programme, IPA, Participants
7 March 2025	Go-Live Implementation Group (GLIG) - SIT Agenda	Programme, IPA, Participants

# Appendix A - List of meetings attended

The following table lists key meetings attended during the plan development process.

Qualification		
Date	Meeting	Who
4 February 2025	Presentation on delivery of Qualification Arrangements	Code Bodies, Programme, IPA
5 February 2025	Non-SIT Supplier and Agent Qualification Testing Sub-Group (SAQTSG)	Programme, IPA, Participants
6 February 2025	LDSO QT Reporting	Ofgem, Programme, IPA
12 February 2025	Qualification and E2E Sandbox Working Group (QWG)	Programme, IPA, Participants
19 February 2025	Non-SIT LDSO QT Fortnightly Report walkthrough	Ofgem, Programme, IPA
20 February 2025	Qualification Advisory Group (QAG)	Programme, IPA, Participants, Code Bodies, Core Capability Providers
26 February 2025	Non-SIT LDSO Qualification Testing Sub-Group (LQTSG)	Programme, IPA, Participants
27 February 2025	Qualification Wave Coordination Walkthrough	Programme, IPA
5 March 2025	Non-SIT Supplier and Agent Qualification Testing Sub-Group (SAQTSG)	Programme, IPA, Participants

Migration		
Date	Meeting	Who
13 February 2025	Migration Working Group (MWG)	Programme, IPA, Participants
25 February 2025	Migration & Cutover Advisory Group (MCAG)	Programme, IPA, Participants, Code Bodies, Core Capability Providers
4 March 2025	Migration Framework Development Workshop	Programme, IPA, Participants

Code		
Date	Meeting	Who
13 February 2025	Data Working Group (DWG)	Programme, IPA, Participants
26 February 2025	Cross Code Advisory Group	Programme, Code Bodies, Elexon, IPA
27 February 2025	Data Cleanse Working Group (DCWG)	Programme, IPA, Participants

# Appendix A - List of meetings attended

The following table lists key meetings attended during the plan development process.

## Transition

Date	Meeting	Who
3 February 2025	Elexon - Service Management Readiness Workshop (Agent)	Elexon, IPA, Participants
4 February 2025	IPA / Helix - Catch up	Helix, IPA
7 February 2025	IPA / Helix - Fortnightly Catch Up	Helix, IPA
10 February 2025	Elexon - Service Management Readiness Workshop (DNO/IDNO)	Elexon, IPA, Participants
27 February 2025	Transition and Operational Readiness Working Group (TORWG)	Programme, IPA, Participants
28 February 2025	MHHSP / IPA Transition - Check-in	Programme, IPA
4 March 2025	MHHS / Helix - Helix Business Readiness Plan Review	Programme, Helix, IPA
4 March 2025	Service Management - MHHS / Helix Weekly Planning Session	Programme, Helix, IPA
7 March 2025	IPA / Helix - Fortnightly Catch Up	Helix, IPA

## Planning

Date	Meeting	Who
3 February 2025	MHHSP / IPA - Check-in	Programme, IPA
4 February 2025	New Connections Workshop Follow Up	Programme, IPA, Participants
11 February 2025	MHHSP / IPA - Check-in	Programme, IPA
21 February 2025	Helix / MHHS - Integrated Plans catch up	Helix, Programme, IPA
24 February 2025	MHHSP / IPA - Check-in	Programme, IPA
25 February 2025	MHHSP / IPA - Check-in	Programme, IPA



# Appendix A - List of meetings attended

The following table lists key meetings attended during the plan development process.

## Governance

Date	Meeting	Who
5 February 2025	Programme Steering Group (PSG)	Ofgem, Elexon, SRO, LDP, Code Bodies, Core Capability Providers, IPA, Participants
5 February 2025	Weekly Ofgem / IPA catch up	Ofgem, IPA
11 February 2025	IPA/LDP/SRO Fortnightly Leadership Meet	SRO, LDP, IPA
12 February 2025	Weekly Ofgem / IPA catch up	Ofgem, IPA
21 February 2025	GGLG Debrief	Programme, IPA
25 February 2025	IPA/LDP/SRO Fortnightly Leadership Meet	SRO, LDP, IPA
25 February 2025	RECCo / IPA Catch-Up	RECCo, IPA
25 February 2025	Helix / IPA Catch-up	Helix, IPA
26 February 2025	Weekly Ofgem/IPA catch up	Ofgem, IPA

Date	Meeting	Who
26 February 2025	Weekly Ofgem/IPA catch up	Ofgem, IPA
27 February 2025	GLIG-M10 Agenda: Pre-meet	Programme, IPA
28 February 2025	Go-Live Implementation Group (GLIG) - M10 Agenda	Programme, Elexon, Code Bodies, Core Capability Providers, IPA, Participants
28 February 2025	GLIG-M10 Agenda Debrief	Programme, IPA
5 March 2025	Programme Steering Group (PSG)	Ofgem, Elexon, SRO, LDP, Code Bodies, Core Capability Providers, IPA, Participants
5 March 2025	Weekly Ofgem/IPA catch up	Ofgem, IPA
6 March 2025	MHHS Committee 31 Meeting	Ofgem, Elexon, SRO, LDP, Code Bodies, Core Capability Providers, IPA, Participants
7 March 2025	GGLG Debrief	Programme, IPA

# Appendix B - List of documentation reviewed

The following table lists key documents reviewed in preparation of this report.

Document	Date Reviewed
MCAG Paper	1 February 2025
M10 Acceptance Criteria v1.0	1 February 2025
M10 Checkpoint - Approach v001	8 February 2025
QWG Paper	11 February 2025
M10 Acceptance Criteria v2.0	18 February 2025
Programme RAID Log	20 February 2025
Downstream Milestone Review v1.0	20 February 2025
M14 PPIR overview v1.0	20 February 2025
Non-SIT LDSO QT MHHS Management Report	20 February 2025
Non-SIT LDSO QT Executive Summary	20 February 2025
QAG Paper	20 February 2025
MHHS Programme Plan v6.18	20 February 2025
MHHS Outline Plan v6.18	20 February 2025
MHHS Milestone Register v6.18	20 February 2025

Document	Date Reviewed
SITAG Paper	20 February 2025
Migration Report v1.0	21 February 2025
M10 M11 Cutover Delivery Plan v1.0	24 February 2025
M10 M11 Cutover Plan v1.0	24 February 2025
ELS Model 0.1	26 February 2025
CCAG Papers	26 February 2025
DCWG Paper	27 February 2025
TORWG Paper	27 February 2025
Daily Flash Report	28 February 2025
Daily SIT Ops Flash Report	28 February 2025
Transition Governance Framework	4 March 2025
Service User Operations Manual v1.0	4 March 2025
Service User Operations Manual Comments Log	4 March 2025

# Appendix B - List of documentation reviewed

The following table lists key documents reviewed in preparation of this report.

Document	Date Reviewed
MHHS Programme Data Cleanse Plan v3.0	4 March 2025
Helix Business Readiness Workstream plans	4 March 2025
Migration Framework Development Workshop Paper	4 March 2025
Qualification Approach & Plan v4.0	4 March 2025
MHHS Training Day - Participant Checklist	4 March 2025
Legacy Supplier & Agent M10 Requirements	4 March 2025
M10 Acceptance Criteria v003	5 March 2025
Post Sprint Checkpoint Report	5 March 2025
PSG Paper	5 March 2025
SAQTSG Paper	5 March 2025
SITWG Paper	6 March 2025

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