



**MHHSP – Business Process Map – Version History
MHHSP-BPM-002 – Change of Service – Metering Service –
Forward Migration**

Version	Description	Author	Date
0.1	Draft Forward Migration Change of Service – Metering Service Process for industry consultation	MHHS Programme – Migration Design Team	13/02/2023
0.2	Updated Forward Migration Change of Service – Metering Service Process following industry consultation	MHHS Programme – Migration Design Team	15/03/2023
1.0	Baselined following DAG approval	MHHS Programme – Migration Design Team	03/04/2023
1.1	MHHS-DIN-64, MHHS-DIN-95, MHHS-DIN-31	MHHS Programme – SI Design Team	02/06/2023
1.2	MHHS-DIN-100, MHHS-DIN-369	MHHS Programme – SI Design Team	29/06/2023
1.3	MHHS-DIN-757	MHHS Programme – Design Team	16/01/2024
1.4	MHHS-DIN-752	MHHS Programme – Design Team	15/03/2024

Cover Note

This document displays the Forward Migration Change of Service – Metering Service process. It has been based on the MHHS BAU Change of Service – Metering Service process and any new, Migration-specific steps, are indicated in Green, whereas any steps that are not required as part of Migration are indicated in Red.

This process map should be read in parallel with the relevant BPD (MHHS BPD002 – Change of Service – Metering Service (Forward Migration)) which provides more detail on each of the steps and the steps that have been removed.



Item	Description
	Process
Step.00 	Task
	Decision gateway
	Initiate multiple steps
	Collapsed sub-process
	Message
	Start BPM
	End BPM
	Sequence flow – Black = Process Step / Blue = DIP Output
	Message flow - Orange = 3 rd Party / Red = TBD

Colour Code	Description
	New step, required for Migration only
	BAU step not required for Migration

MHSP-BPM-002 – Change of Service – Metering Service – Forward Migration v1.3

Business Process Description
This BPM diagram describes the Forward Migration 'Change of Metering Service' Business Process. For a detailed description of each step in the BPM, please refer to the accompanying Business Process Descriptions [BPD] document for this Business Process.

Actors
Supplier (Prospective/Incumbent)
Registration Service
Data Integration Platform
New Metering Service (MSS, MSA, UMSSO)
Outgoing MOP
New/Existing Data Service (SDS, ADS, UMSSD)
Supplier (Outgoing)
LDSO
EES

MHHS Interfaces
MHHS-IF-031 Supplier Service Appointment Request
MHHS-IF-032 Reg. Serv. Response to Supplier Service App Request
MHHS-IF-033 Registration Service Request for Service Appointment
MHHS-IF-034 Service Provider Response to Appointment Request
MHHS-IF-035 Registration Service Appointment Status Notification
MHHS-IF-036 Reg. Serv. Notification of Service App. & Supporting Info
MHHS-IF-038 Customer Direct Contract Advisory
MHHS-IF-039 Customer Direct Contract Advisory Response

Publication List
PUB-031 Supplier Service Appointment Request
PUB-032 Reg. Serv. Response to Supplier Service App Request
PUB-033 Registration Service Request for Service Appointment
PUB-034 Service Provider Response to Appointment Request
PUB-035 Registration Service Appointment Status Notification
PUB-036 Reg. Serv. Notification of Service App. & Supporting Info
PUB-038 Customer Direct Contract Advisory
PUB-039 Customer Direct Contract Advisory Response

BPM included as part of the process
MHSS-BP003-Change of Service – Data Service
MHSS-BP001-Change of Supply (Migration)

BPM Entry
MHSS-BP001-Change of Supply
MHSS-BP007-Disconnection
MHSS-BP011-Change of Market Segment
MHSS-BP001- Change of Supply (Migration)

Exit BPM
MHSS-BP004-Data Collection

