



MHHS
PROGRAMME

Industry-led, Elexon facilitated

Meter Reading Service Guidance

Version 1.0

MHHS-DEL2888

The MHHS Design is flexible in the way that Suppliers and Data Services choose to appoint a Meter Reading Service. These arrangements can be put in place via bi-lateral agreements between the Supplier, Data Service and Meter Reading Service.

As long as the arrangements that are put in place allow the Data Service to meet their obligations to provide data into Settlement and notify faults to Suppliers, the parties can agree how this is best achieved.

Potential options are:

- Data Service contracts direct with a Meter Reading Service
- Supplier contracts with a Meter Reading Service and Supplier contracts with Data Service arranging for meter reading data to be shared with Data Service via their appointed MRS

The requirements for a Data Service to receive and manage Customer/ PSR details are only relevant where the Supplier chooses to share these details where they are required by the Data Service.

If under the arrangements agreed between the parties the Data Service does not require Customer and PSR details, then the Data Service is not required to receive and manage this information.